It's as easy as 3-1-1!

Whether you are home or even when you're away from home, you can access non-emergency City services from wireline phones and cell phones. In English, in Spanish, whether hearing or speech impaired, and in more than 150 other languages.

MyLA311 App for Android & iPhone devices

Within the City of Los Angeles: Dial 3-1-1

Outside the greater Los Angeles area: 213.473.3231

311 Call Center Business Hours: 8:00 am - 4:45 pm daily.

Contact 311 on Twitter at @MyLA311

Eric Garcetti,
Mayor of the City of Los Angeles

Los Angeles City Council
Herb J Wesson, Jr., President, District 10
Mitchell Englander, President Pro Tempore, District 12
Nury Martinez, Asst. President Pro Tempore, District 6

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L.A. 3-1-1
ONE CALL TO CITY HALL

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Outside the greater Los Angeles area: 213.473.3231

Online Self-Service: MyLA311.LACity.org

L.A. 3-1-1
ONE CALL TO CITY HALL

Free. Easy. Access.

Get connected. Get answers.

What is 3-1-1?

Your free connection to more than 1,500 Los Angeles City services.

It's your City. Get the most out of it! Access any of Los Angeles' non-emergency City services by dialing 3-1-1, using the MyLA311 mobile app, or by visiting our website. It's free. It's easy.

Whether you need to request a service or you are just looking for reliable information, we're here to help. With 3-1-1, your City is within your reach.

Get connected. Get answers.

Now Los Angeles residents can simply dial 3-1-1, toll-free for information and access to more than 1,500 non-emergency City services, including:

- **City Services**
  - **Sanitation/Special Item Pick-up**
  - **Graffiti Removal**
  - **Street Light Service**
  - **Pothole Repair**
  - **Building & Safety Inspections**
- **City Phone Numbers, Office Hours, Locations & Events**
- **Public Meeting Schedules**
- **Senior Services**
- **Voting Information**
- **Educational & Recreational Resources**
- **Volunteerism**

A message from Mayor Eric Garcetti & The Los Angeles City Council

It's important that government works for you. The 3-1-1 system means you just need to call one number to get help from City Hall. It's free, and operators are specially-trained to help fix problems and provide information. No one knows more about what our neighborhoods need than you do, so I urge you to call 3-1-1 whenever you see graffiti, a pothole, a broken street light -- anything that needs attention. Fixing problems early saves taxpayer dollars and protects our neighborhoods.
And remember, you also can send an email to mayor.garcetti@lacity.org, visit www.lacity.org, or download the MyLA311 app to your Android or iPhone device, to contact us anytime, anywhere.