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LOS ANGELES CITY COUNCIL

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GARCETTI, WIB: LET THE STARS SHINE

COUNCIL, L.A. WORKFORCE INVESTMENT BOARD, COMMUNITY DEVELOPMENT DEPARTMENT HONOR "STAR" PERFORMERS

The City of Los Angeles Workforce Investment Board joined Councilmember Eric Garcetti and the Community Development Department to honor the city's top performing adult and youth workforce service agencies this morning in a brief City Hall ceremony, followed by a presentation of scrolls in Council Chambers.

Chinatown Satellite WorkSource Center, Hollywood North WorkSource Center, and Chatsworth-Northridge WorkSource Center all received top honors as "star performers", as did 3-star youth agency El Proyecto del Barrio in Sun Valley.

"A star rating means an agency that is making a difference in the lives of working people in Los Angeles," said Councilmember Eric Garcetti, chair of the council's Housing, Community and Economic Development committee. "I commend the agencies here today along with the Workforce Investment Board that has worked so hard to set and enforce the high standards that we use in Los Angeles."

"I am pleased to recognize today these organizations that have met such a high standard of excellence in serving our city's youth and adults," said Charlie Woo, President of the Los Angeles City Workforce Investment Board. "The star rating system helps our Board continually review performance in order to ensure that the citizens of Los Angeles receive the highest quality training and placement services."

The adult agencies provide job search and employment services to adults and dislocated workers, including self-help and training programs for both basic and vocational skills. The youth agencies provide school-to-career assistance and counseling to young people aged 14-21, seeking to assist kids to stay in school, and to connect older youth to jobs with career opportunities.

Agencies earn stars when they exceed prescribed standards of performance in each of four categories: customer satisfaction, outcomes, customer flow, and administrative capability. A maximum of four stars is possible for each program year. This program year, 19 adult agencies and 11 youth agencies were eligible to earn stars.

The Community Development Department under the guidance of the Workforce Investment Board and the City Council administers Workforce Investment Area funding. Funding for the centers comes from the Federal government through the State Employment Development Department (EDD).

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