



Los Angeles Community Development Department  
1200 W. 7th Street, Los Angeles California 90017

# NEWS

## **NEWS RELEASE**

## **FOR IMMEDIATE RELEASE**

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### **PERFORMANCE EXCELLENCE AWARDED TO CDD'S JOBS PROGRAM Workforce Development System Recognized for Quality Performance**

(Los Angeles) The California Council for Excellence (CCE) selected the Community Development Department's (CDD) Workforce Development System to receive the prestigious 2006 California Awards for Performance Excellence (CAPE). The awards program, which emulates the Malcolm Baldrige National Quality Program, recognizes organizations that demonstrate continuous improvement and superior performance in seven key areas including leadership, strategic planning, human resources and process management. Twenty-two California based companies received the 2006 award.

The Workforce Development System, under the direction of Robert Sainz, CDD Assistant General Manager, is a comprehensive jobs program that assists job seekers and employers with the goal of keeping L.A. working. Job search assistance, listings, referrals, information and job placement workshops, along with helping employers find or train qualified candidates, are just some of the services available through the system.

"This award validates the level of service that we continue to strive for through our WorkSource and OneSource Centers. Employment is a key ingredient in stabilizing neighborhoods and families and this is the overarching goal of all our programs at the Community Development Department," said Richard Benbow, CDD General Manager.

The California Council for Excellence is a non-profit, tax-exempt, educational foundation which aims to help California's private and public sector organizations achieve world-class results through the principles and criteria of the Malcolm Baldrige National Quality Award.

The Malcolm Baldrige National Quality Program is a public-private partnership established by Congress in 1987 to recognize U.S. organizations for their achievements in quality and performance and to raise awareness about the importance of quality and performance excellence as a competitive edge.

A special ceremony will take place in April to honor the CAPE Eureka award recipients.

**For more information on the Community Development Department and the WorkSource System, visit our website at [www.lacity.org/CDD/](http://www.lacity.org/CDD/)**

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