

CITY OF LOS ANGELES

CALIFORNIA

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DEPARTMENT

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ANTONIO R. VILLARAIGOSA
MAYOR

DATE: November 28, 2005
TO: LA's Workforce Development System
FROM: Manny Chavez, Director
Workforce Development Division
SUBJECT: TRAINING BULLETIN NO. 06-13
INTRODUCTION TO BALDRIGE (BALDRIGE 101)

EFFECTIVE DATE

This bulletin is effective upon date of issue.

PURPOSE

A Continuous Quality Improvement Training Session is scheduled for Friday, December 9, 2005, from 9:00 a.m. to 1:00 p.m., at the Community Development Department (CDD), 1200 West 7th Street, Los Angeles, California 90017, in Room 429-B. This session entitled Introduction to Baldrige (Baldrige (101), will be conducted by Ms. MaryAnn Pranke, of MaryAnn Pranke Training and Consulting, Inc., and is highly recommended for all Adult, Dislocated Worker and Youth Providers.

In response to requests from throughout the City's Workforce System, MaryAnn Pranke, of MaryAnn Pranke Training and Consulting, Inc., is providing a Baldrige Orientation course designed to introduce participants to the Malcome Baldrige Criteria for Excellence and how they can be applied to ongoing CQI activities.

Note: This course is a vital preparatory experience for any staff desiring to participate in Round Two of the City's California State Malcome Baldrige Examiner (CAPE) Training. Notice of the CAPE Examiner Orientation and Training will be published under a separate Training Bulletin.

DEADLINE FOR RESPONSE

To sign-up for the training and to confirm your attendance, please contact Ruth Crandall at rcrandal@cdd.lacity.org. Seating for this training is limited. Please limit your attendance to two staff directly involved in your agency's ongoing CQI and Certification activities.

WDD CONTACT

If you have any questions regarding this Training Bulletin, please call Marty Gish, at (213) 744-7153, or e-mail him at mgish@cdd.lacity.org.

MC:mg

