



JAMES K. HAHN  
MAYOR

DATE: December 26, 2001

TO: All Workforce Development Division Contractors

FROM: Ann Giagni, Director  
Workforce Development Division  
Community Development Department

SUBJECT: **DIRECTIVE NO 02-25: REQUEST FOR SUBMISSION OF REGIONAL SERVICE DELIVERY PLANS**

BACKGROUND

The Workforce Investment Board (WIB) has determined that in order to fulfill the spirit of the Workforce Investment Act, the evaluation of individual contractor performance must promote regional cooperation in addition to promoting agency accountability. The WIB has determined that collaboration between WorkSource Centers and between WorkSource and Youth Centers will be most valuable when such collaboration can be measured on a regional level. This is consistent with Goal 3.b of the 2001-2002 Annual Plan which calls for increased integration of services, particularly in areas where there exists common customers and needs.

REGIONAL PLANS

The WIB is therefore requesting:

1. That WorkSource Career Centers, WorkSource Satellite Centers, Youth Opportunity Centers and, if applicable, Youth Opportunity Movement Centers coordinate their efforts on a regional basis; and
2. Develop two (2) page plans identifying their strategies for working together in:
  - (a) The implementation of the business services model;
  - (b) Services to dislocated workers; and
  - (c) Developing measures of success for these implementation strategies



Plans must be submitted to my attention by no later than 5:00 p.m. on January 25, 2002. The WIB will review the submitted plans. If approved, additional dislocated worker funds may be awarded to the participating WorkSource Centers.

If you have any questions, please contact Kevin McNeely of my staff at (213) 485-0909.

AG:RL:MC:KM