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MAYOR

DATE: April 24, 2006

TO: LA's Workforce Development System

FROM: Manny Chavez, Director
Workforce Development Division

SUBJECT: **INFORMATION BULLETIN NO. 06-41**
Metro North WorkSource Center Recognized for Performance Excellence

Congratulations to the Metro North WorkSource Center for receiving the 2006 California Award for Performance Excellence (CAPE) Prospector Award on April 7, 2006. This award is the equivalent to the Malcolm Baldrige National Quality Award, the nation's highest award for organizational excellence in business, education, and health care.

Goodwill Industries of Southern California operates the Metro North WorkSource and focuses on providing services to individuals with disabilities and multiple barriers to employment.

The center was reviewed in the areas of leadership, governance and social responsibilities, strategic planning, development and measurement, analysis and review of organizational performance and other areas of process development.

Please join the Community Development Department in congratulating the Metro North WorkSource Center staff for their diligent work and for their commitment to provide high quality services to the community.

MC:JO:JS:EB