

**CITY OF LOS ANGELES**  
CALIFORNIA

CLIFFORD W. GRAVES  
GENERAL MANAGER

**COMMUNITY DEVELOPMENT  
DEPARTMENT**

1200 WEST SEVENTH STREET  
LOS ANGELES, CA 90017



ANTONIO R. VILLARAIGOSA  
MAYOR

**DATE:** February 14, 2006

**TO:** LA's Workforce Development System

**FROM:** Manny Chavez, Director  
Workforce Development Division

**SUBJECT:** **INFORMATION BULLETIN NO. 06-31**  
**TRANSFER OF WORKSOURCE AND ONESOURCE**  
**TELEPHONE REFERRAL SERVICES FROM 1-800-FOR-A-JOB**  
**TO CITY'S 311 INFORMATION LINE**

**EFFECTIVE DATE**

This bulletin is effective upon date of issue.

**PURPOSE**

For many years, WorkSource and OneSource has used 1-800-FOR-A-JOB to provide information to youth, adults and businesses seeking workforce development services. Calls were answered by the Information and Referral Federation of Los Angeles County, Inc. (Info Line).

This is to notify the Workforce Development system that, effective January 3, 2006, the City's 311 Information Line is now providing these referral services.

The 1-800-FOR-A-JOB number remains active; however, calls coming into this number are now transferred automatically to the 311 System. County residents that call into this toll free number will be provided a referral by 311 operators to the County's information line.

**EFFECT OF TRANSITION**

Since the 1-800-FOR-A-JOB remains active, you should continue to utilize existing Workforce Development marketing materials.

**1-888-226-6300 - REGIONAL MARKETING NUMBER WILL NOT CHANGE**



Please note that the toll free number used for the WorkSource California regional marketing – 1-888-226-6300 - will continue to operate and be handled by the County of Los Angeles Workforce Investment Board's call center. There will be no change in this number or the [www.worksourcecalifornia.com](http://www.worksourcecalifornia.com) website. All regional marketing materials designed for county-wide use and all Business Services marketing will continue to reference this line. Please continue to utilize and distribute all existing and new marketing materials that reference this toll free number.

## **DESCRIPTION OF CITY'S 311 SERVICES**

311 is a twenty-four hour information line for Citywide services. Individuals living in the City may dial 311 where operators will redirect the call to the correct City department or service.

## **WDD CONTACT**

If you have any questions or concerns, please contact Gregory Scheib at (213) 744-7195, or [gscheib@cdd.lacity.org](mailto:gscheib@cdd.lacity.org).

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