

CITY OF LOS ANGELES
CALIFORNIA



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215 W. 6TH STREET
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DATE: DEC 15 2004

TO: All PY 04-05 WIA Youth Opportunity Centers

FROM: Manny Chavez, Acting Director
Workforce Development System

SUBJECT: **INFORMATION BULLETIN NO: 05-21**
Notification of Youth Employer Customer Satisfaction Surveys to be conducted in January 2005

The Community Development Department (CDD) has contracted with California State University Northridge (CSUN) to conduct Customer Satisfaction Surveys of employers by the end of January 2005. The information collected will be used to determine the Employer Customer Satisfaction portion of the six-month evaluation for PY 04-05, from July 1, 2004 to December 31, 2004. Random sample surveys of these employers will be conducted over the telephone by CSUN. As a courtesy, please remind the employers you work with that such a survey will be taking place.

At this time your employer information is not available in a centralized database and requires that each youth agency collect the information and remit to CDD a listing with employer name and contact information, using the attached excel spreadsheet or a comparable listing containing the same information. The larger the pool of employers that can be surveyed, the better the potential results of the survey. Please submit your employer information to Laura Cantu at LCantu@cdd.lacity.org We are requesting that all employer information be submitted to the Youth Opportunity Section by **Wednesday, December 22, 2004.**

If you have any questions regarding the employer survey, you may contact Michael Abad, Project Coordinator, at CSUN at Michael.abad@csun.edu. Thank you for your attention to this matter.

MC: JO: IR

Attachment

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