

CITY OF LOS ANGELES

CALIFORNIA

CLIFFORD W. GRAVES, FAICP
GENERAL MANAGER

COMMUNITY DEVELOPMENT
DEPARTMENT

215 W. 6TH STREET
LOS ANGELES, CA 90014



JAMES K. HAHN
MAYOR

Date: SEP 02 2003

To: All Certified Full Service and Satellite WorkSource Centers

From: Ann Giagni, Director *AG*
Workforce Development Division

Subject: **Re: WDD Information Bulletin Number: 04-18
UPDATE ON CONTINUOUS QUALITY IMPROVEMENT
TRAINING - LOCATION FOR SEPTEMBER 15, 2003**

There has been a good response from WorkSource Centers for the "Ask Lori" Technical Assistance Clinic scheduled for September 15, 2003. The location for the clinic is provided below:

"Ask Lori" Technical Assistance Clinic

Date: Monday, September 15, 2003
Time: 9:00 am – 10:00 am
Location: Community Development Department
215 W. 6th Street, **8th floor conference room (8-2)**
Los Angeles, CA 90014
Phone: 213.485.6520

Designed for: Center CQI team members

This one-hour session offers an open technical assistance forum to address any CQI- or certification-related issue. Attendees are expected to bring issues and questions for discussion.

Trainer: Lori Strumpf

All participants need to bring their own copies of the Certification application to the "Ask Lori" Clinic. No copies will be available at the session.

This training is NOT mandatory; the training session is being provided as a customer service to continue to build the system's capacity for quality based on the Quality Standards. No walk-ins will be allowed.

To register for this session, please contact Samson Escoto at (213) 473-6668 or e-mail him at sescoto@cdd.lacity.org. Registration will be granted on a first come, first served basis.

AG:LA:PH:GS



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