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JAMES K. HAHN  
MAYOR

DATE: **OCT 03 2002**

TO: ALL CITY OF LOS ANGELES CONTRACTORS

FROM: Ann Giagni, Director  
Workforce Development Department *Ann Giagni*

SUBJECT: **INFORMATION BULLETIN NO.: 03-13**  
**CONSUMER EDUCATION CONFERENCE-BUILDING**  
**PARTNERSHIP-NOVEMBER 1, 2002**

The California Alliance for Consumer Education (CACE) will be presenting a Consumer Education Conference, "Building Partnerships", on Friday, November 1, 2002. The daylong conference is designed to provide contractors and WDD staff with information about key consumer issues and available resources. Conference topics include:

- predatory lending and credit
- identity theft and privacy
- landlord/tenant issues
- auto purchase, repair, insurance
- coping with stress and bringing out the best
- consumer scams

CACE is a non-profit organization. Additional Registration information is attached. Please call (310) 410-7037, fax (310) 410-1034, e-mail [CACEinc@aol.com](mailto:CACEinc@aol.com), or log on to [www.cace.info](http://www.cace.info) for additional information.

Attachment:

Registration Information



**“BUILDING PARTNERSHIPS 2002”  
CACE Consumer Education Conference**

November 1, 2002, 8:15 a.m. – 4:00 p.m.  
Los Angeles Convention Center, 502A&B, 1201 S. Figueroa Street, L.A., CA 90015

**Program**

- Registration/Continental Breakfast: 8:15 a.m.
- Welcome: Dr. Linda Smith-Gaston, CACE 8:45 a.m.  
Opening Address: CA Assemblyman Rod Wright 8:50 a.m.
- Workshops:
- I. Predatory Lending and Credit** 9:10-10:10 a.m.  
Moderator: John Sumpter, PacWest Telecom  
Speakers: Chancela Al-Mansour Matthews, S.F. Valley Neigh. Legal Svcs.  
Yolanda Brown, Union Bank  
Joseph Onesta, Consumer Credit Counseling Svcs., L.A.
- II. Autos: Purchase, Insurance and Repair** 10:15-11:15 a.m.  
Moderator: Judy Penman, U.S. Dept. of Labor  
Speakers: Len Canning, Bureau of Automotive Repari  
Bennett Katz, Farmers Insurance  
Ann Stahl, Federal Trade Commission
- BREAK** 11:15-11:30 a.m.
- III. “Coping with Stress, Bringing out Your Best”** 11:30-12:30 a.m.  
Moderator: Guadalupe Aguilar, Consumer Action  
Speaker: Chinelo Haney, Drew Ctr. for Prevention & Natural Medicine
- LUNCHEON** 12:40-1:50 p.m.  
M.C.: To be announced  
Keynote Speaker: Mari J. Frank, Esq., “Identity Theft and Privacy” expert  
Awardees: Mari J. Frank, Esq.  
Bet Tzedek Legal Services
- IV. Landlord/Tenant and Housing** 1:55-2:55 p.m.  
Moderator: Dr. Allen Martin, Cal-State University, Northridge  
Speakers: Sharon Kinlaw, Fair Housing Council, San Fernando Valley  
Antonio Manning, Washington Mutual (invited)  
Rigoberto Reyes, L.A. Co. Dept. of Consumer Affairs
- V. Consumer Fraud: Affinity and BUNCO Scams** 3:00-4:00 p.m.  
Moderator: Joann Driggers, Mt. San Antonio College  
Speaker: Thomas Papageorge, L.A. Co. Dist. Atty. Off.  
Representative, Los Angeles Police Department



