



JAMES K. HAHN  
MAYOR

**Date:** JUL 18 2001

**To:** All Workforce Development One-Stop Lead, Satellite, Youth Opportunity and Welfare-to-Work Contractors

**From:** For *[Signature]* Ann Giagni, Director  
Workforce Development Division

**Subject:** **INFORMATION BULLETIN NO. 01-107**  
**NETWORK FOR SERVICE TO PERSONS WITH DISABILITIES**  
**WORKING WITH CUSTOMERS WITH DISABILITIES**

The City of Los Angeles, Workforce Development Division's (WDD) Disability Network will hold its monthly training session on two days **Wednesday, August 22, and Thursday, August 23, 2001**. Please RSVP for either day, **seating is limited to 30 persons per day**. This training will cover the following topics:

- Examine your attitudes towards customers with disabilities;
- Understand State and Federal laws that provide protections;
- Identify barriers to your Service Delivery System;
- Explore solutions, ensure equal access, and increase placement and job retention outcomes.

The Workforce Investment Act (WIA) mandates the delivery of employment-related services to eliminate the barriers that keep adults with disabilities out of the workforce.

**Attendees:** Case Managers, Vocational Counselors, Job Developers, and Program Managers

**Time:** 8:30 a.m. to 3:30 p.m.

**Location:** Goodwill Industries of Southern California - Auditorium  
342 San Fernando Road  
Los Angeles 90031

**Parking:** Is available at Goodwill at no charge.

**Accommodations:** Anyone requiring special accommodations should contact Lisa Jordan or Doreen Wong at least 10 working days prior to the training workshop.

**WDD Contractors RSVP:**  
**All Other Interested Parties RSVP:**

**By Monday, August 6, 2001;**  
**By Wednesday, August 15, 2001;**  
**Phone: (323) 223-1211 Fax: (323) 343-9927**  
**Doreen Wong (Ext. 2309) [dwong@lagoodwill.org](mailto:dwong@lagoodwill.org);**  
**Lisa Jordan (Ext. 2398) [lisajordan@bigfoot.com](mailto:lisajordan@bigfoot.com)**

AG:JC:LA:PV:GK

Cc: M. Brown – CDD: EEO

h:\mailbox\gerard\dis net 01-02\trainingbulletins\disab21.doc