

## **SECTION VIII OTHER ACTIONS**

### **ADDRESSING OBSTACLES TO MEETING UNDERSERVED NEEDS**

The City, through the Consolidated Plan, targets federal funds to residents that have traditionally not been served, or are underserved, by previous programs. Project activities funded through the Consolidated Plan are carefully designed to provide appropriate and needed services, particularly to those that may not be eligible for assistance from other sources, or are geographically isolated by lack of transportation, or that lack basic amenities, particularly medical care, in their neighborhoods.

For seniors and homebound frail elderly, the physically and developmentally disabled, victims of domestic violence, and infants and youth, funds provided through the Consolidated Plan often make the difference between independent living and institutionalization. In the following sections, each of these underserved groups is described, and project accomplishments through Consolidated Plan funding are analyzed.

#### **Seniors and the Frail Elderly**

One of the fastest growing segments of Los Angeles's population is senior citizens. The City Department of Aging, in cooperation with the Area Agency on Aging, the California State Department of Aging, and the Los Angeles County Department of Aging, is responsible for the design and implementation of programs that assist seniors and the frail elderly through a variety of programs. The twin challenges of dementia and Alzheimer's disease have taxed the ability of organizations to provide needed affordable adult day care services.

The Department of Aging, through the Aging Services Delivery System, annually selects, through issuance of a Request for Proposal, agencies that can provide high quality and comprehensive services to the city's seniors and frail elderly. Many project activities are carried out through nonprofit subrecipients, which are closer to the clients that they are serving.

The Aging Services Delivery System provides a variety of services to senior citizens, which include Adult Day Support Center Program, Alternative Living for the Aged, Emergency Alert Response System (EARS), Kinship Care Services, and Legal Services. The detail of each program is described below. Adult Day Support Center Program: This program provides a safe supervised setting for seniors who may have debilitating physical and/or emotional conditions as well as respite for caregivers. Services at the center may include family counseling services; care management, art therapy, information and assistance, recreation, health screening, financial planning, respite care, and in-home supportive services.

- Alternative Living for the Aged: This program provides housing and roommate matching services to seniors. They include outreach, intake, and referral.
- Emergency Alert Response System (EARS): This program provides case management, and medical communications and personal security equipment to seniors to ensure quick and efficient response to any emergency that may occur in the home.
- Kinship Care Services: This program provides social services intervention for senior grandparents raising grandchildren. Services include care management, education and training, psychological and emotional support, and information & assistance on housing, childcare, legal issues, and transportation services.
- Legal Services: The Senior Legal Services program incorporates three senior legal service components/projects. The Valley Rights Project and the Senior Paralegal Project provide general legal services to the disabled and frail elderly in the areas of housing, government benefits, finance, conservatorship, and wills. The Nursing Home Advocacy Project serves low-income and poverty residents of Los Angeles who are disabled, frail elderly, institutionalized, or

facing institutionalization in a nursing home. Services include nursing home law, conservatorship, power of attorneys, and other health related issues.

The geographic location of the projects is Citywide.

The goal of the program during program year 2003-2004 was to provide services to 2,932 elderly. The project met the Consolidated Plan priority and strategy by providing needed social, economic, educational, and health services to 3,042 elderly persons.

The Department's accomplishments during Program Year 2003-2004 were significant:

- Adult Day Support Center Program: This program served 399 seniors.
- Alternative Living for the Aged: This program served a total of 470 seniors.
- Emergency Alert Response System (EARS): This program served 935 seniors.
- Kinship Care Services: This program served 195 seniors.
- Legal Services: This program served 1,043 seniors.

### **Human Services Delivery System**

The City must document, as part of the CAPER, its efforts to identify the extent of poverty, concentrations of the poor, and strategies to reduce their number. This section will address these issues by describing the Human Services Delivery System, composed of Family Development Networks (FDNs) and Neighborhood Action Programs (NAPs).

The Human Services Delivery System (HSDS) is the primary mechanism that the City uses to fund strategies in provision of supportive, social and advocacy services to lower-income residents with a wide variety of needs. The HSDS funds multiple nonprofit organizations located in the City through a competitive proposal process. The HSDS is composed of two types of programs: the Family Development Networks (FDNs), or consortia; and the Neighborhood Action Programs (NAP) that are composed of individual human service agencies. The City uses both CDBG and CSBG funds to support 11 Family Development Networks and 76 Neighborhood Action Programs. Implementation of the Family Development Network (FDN) program model since January 2000 has allowed the City of Los Angeles to manage more efficiently and to secure additional resources for the delivery of supportive services to the City's lower income residents.

The best way to understand the FDNs is as a "foundation" for the rest of the system. By devoting approximately one-half of the HSDS funding (\$8.6 million in grant funds) to the FDN consortiums, the City has established eleven "One-Stop" centers located throughout the City, where residents may access an array of social and advocacy services. Funded FDN contractors have demonstrated an ability to identify and utilize existing community resources to ensure a client gets all the tools necessary to achieve self-sufficiency, including making appropriate referrals and conducting needed follow up.

Because FDNs establish a core structure for delivering comprehensive supportive services to families and individuals in need, adding resources to this model proves more efficient than trying to create a new program in total from start. Elements such as an intake screening process that are essential to new initiatives are already in place, thus, averting or reducing costs associated with development and extensive training. Accommodations are made for access to equipment needed to operate supplemental programs.

Existing clientele, or others who visit the FDN for information and referrals to services, present an ideal population for targeting the benefits of other programs for which participants may already have been determined eligible. Staff implementing new projects work cooperatively with FDN personnel who serve families and persons in need to maximize the resources that are directed to recipients. Ultimately, the people receiving service benefit from the easier access to supportive services in one convenient location.

Because the City has established the eleven FDN consortiums, three new programs have developed to provide additional tools and resources for families moving toward self-sufficiency. These include the community-based Traffic Safety Education program, the Individual Development Account (IDA) program, and the Elder Care "Caregiver's Assistance" program. FDN case managers are able to identify the needs of their clients as well as focus new resources to clients who will most benefit from these new services.

The FDNs work with the City's Workforce Centers to add to, rather than duplicate the Center's work. The FDNs also allow the City to develop additional resources and provide them to the public at established FDN sites. During the 2001-2002 Program Year, the City used CDBG funding to obtain additional federal funding for an Individual Development Account (IDA) demonstration program. Participants enrolled in the FDN system and served by the City's Workforce Centers are able to accumulate assets; that is, save a portion of earned income that will be matched by the IDA program reserve fund. IDA accounts can be used to finance post-secondary education, purchase a first home, or start a small business.

The NAP human service funding is equitably distributed Citywide by basing available funding on the percentage of residents with incomes below the poverty level in each of the City's six Community Improvement and Planning Areas (CIPAs). NAP projects offer the following supportive services to City residents: childcare, community improvement, crisis intervention, family counseling/case management, health services, youth development and diversion, information and referral, and client advocacy (includes legal services). In the beginning of the 2003-2004 program year, as a result of a Request for Proposals process, new contractors for the NAP program were selected. Due to a reduction in funding, the number of NAPs was reduced from 95 to 76.

### **Evaluation of the Family Development Networks**

Implementation of the Family Development Network (FDN) program model since January 2000 has allowed the City of Los Angeles to manage more efficiently and to secure additional resources for the delivery of supportive services to the city's lower income residents. The city established 11 one-stop locations throughout Los Angeles with a commitment of \$8.6 million in grant funds to FDN consortia, or approximately one-half of funding available for the Human Services Delivery System. People in need can access a range of social and advocacy services. Funded FDN contractors have demonstrated skill in identifying and utilizing existing community resources to ensure that clients get all the tools they need to attain self-sufficiency, including linking them to services through appropriate referrals and doing follow up as indicated.

Since the 11 FDN consortiums were established, three new programs have developed to provide additional tools and resources for families moving toward self-sufficiency. These new initiatives are the Community-based Traffic Safety Education program, the Individual Development Account (IDA) program and the Caregiving Information project to assist families with older members. FDN case managers are able to identify the needs of their clients and to direct new resources to clients who will most benefit from these new services.

For example, the FDN case management feature was a vital component in the City's ability to attract \$500,000 in additional federal funding for the IDA program. The IDA demonstration program is designed to help lower-income families become more self-sufficient, by assisting their efforts to acquire such assets as a first home or to capitalize a small business. Other IDA demonstration projects across the country have identified the need for comprehensive case management as a key ingredient to the success of this program. Because the City already has this in place, Los Angeles residents enrolled in the IDA program are expected to have a higher potential for successful program participation.

Because FDNs establish a core structure for delivering comprehensive supportive services to families and individuals in need, adding resources to this model proves more efficient than trying to create a new program in total from start. Elements such as an intake screening process that are essential to new initiatives are already in place—thus, averting or reducing costs associated with development and

extensive training. A partial fee can be charged for the proportionate use of space instead of having to allocate new resources for the full cost of building rental and related improvements. Accommodations are made for access to equipment needed to operate supplemental programs.

Existing clientele, or others who visit the FDN for information and referrals to services, present an ideal population for targeting the benefits of other programs for which participants may already have been determined eligible. Staff implementing new projects work cooperatively with FDN personnel who serve families and persons in need to maximize the resources that are directed to recipients. Ultimately, the people receiving service benefit from the easier access to supportive services in one convenient location.

**HSDS Goals and Accomplishments**

Contractors participating in the HSDS are encouraged to express their individual program accomplishments using the national Results-Oriented Management Accountability (ROMA) system of program reporting implemented by the State of California for the CSBG program. ROMA utilizes an outcome-based scale of benchmarks and indicators to describe a family’s movement along a continuum of progress toward self-sufficiency. Contractors recorded 1,572 positive outcome movements during the 2003 calendar year for their clients. Additionally contractors tracked the number of clients served. The planned goal for the HSDS during 2003-2004 was 20,250 unduplicated clients to be served through the Human Services Delivery System – Public Services program, and 6,750 in the HSDS through Community Based Development Organizations. Actual accomplishments were:

<b>Program Type</b>	<b>2003-2004 Program Goal</b>	<b>Program Achievements</b>	<b>Goal Achievement</b>
HSDS – Public Services	20,250	19,744	97%
HSDS – through CBDO	6,750	6,235	92%

The number of persons served through the Human Services Delivery System during Program Year 2003-2004 compares very favorably with previous year reporting through the CAPER. Changes in program emphases, funding shifts, and maturing of the consortium- based model are all factors in goals being exceeded. Other factors may be attributed to the fact that contracted agencies and CDD may have also negotiated a higher or lower number of clients served as part of the contractual Scope of Services. Some contracts may also have a shorter program year than others, due to the need to synchronize all funding sources. Many HSFD contracts are a blend of one or more funding sources. A significant worsening of the economy over the last year and the expiration of time limits for participation in GAIN and Welfare to Work undoubtedly contributed to an upsurge in client contacts.

**The Physically and Developmentally Disabled**

The City of Los Angeles operates, through the Neighborhood Action Program, a comprehensive network of agencies dedicated to providing services to the physically and developmentally disabled as part of the Human Services Delivery System. The Neighborhood Action Program (NAP) agencies that provided services for the physically and developmentally disabled in Program Year 2003-2004 include:

**Table: V Agency Activities for the Physically/Developmentally Disabled, 2003-2004**

<b>Agency</b>	<b>Area of Emphasis</b>	<b>Council District</b>	<b>Estimated Contract Amount (2003-2004)</b>	<b>2003-2004 Goal (Clients Served or Other Outcomes)</b>	<b>2003-2004 Accomplishments (April 1, 2003 – December 31, 2003)</b>
Ahead With Horses, Inc.	Accelerated habilitation and development for disabled children/youth	2	\$100,000	25	33
Atwater Park Center	Early intervention services for infants and toddlers with developmental disabilities	13	\$100,000	22	23
Bethune Theatredanse	Dance outreach for physically challenged youth	1,2,4	\$100,000	56	56
Independent Living Center of Southern California	Independent living, sensory skills, ATBI and senior disabled	6	\$100,000	170	161
Mental Health Advocacy Services, Inc.	Special education for children with mental/developmental disabilities	1	\$100,000	150	166
Tierra del Sol Foundation	Case management services for families with severe developmental disabilities in the home	2	\$100,000	97	114
United Cerebral Palsy Foundation of L.A.	Adult education for the disabled	6	\$100,000	30	31
Visually Handicapped Adults of the Valley	Life skills for the visually impaired	6	\$100,000	77	72
Westside Center for Independent Living	Information referral, case management, independent living skills for the disabled	11	\$100,000	78	101

**Persons Living With HIV/AIDS and Their Families**

HIV/AIDS education and prevention programs are fully consistent with the Consolidated Plan Three Year Priority of Invest in Human Capital, and the associated Strategy Provide Needed Social, Economic, Educational and Health Services.

One of the greatest challenges in working toward a permanent solution to slowing the rate of HIV/AIDS incidence is through education.

The Department on Disability, through the Office of the AIDS Coordinator, offers a variety of programs to address this critical need:

- The AIDS Policy and Planning Program is funded through CDBG, and is responsible for implementation of the AIDS Prevention Technical Assistance program and Special Research Studies through city contract.
- People benefiting from this program include the city's low to moderate-income residents in terms of HIV/AIDS education and prevention and HIV testing. Technical assistance grants are used for organizing conferences, seminars, medical updates, design brochures, and other materials.

The grants offered to AIDS Service Organizations (ASOs) and Community Based Organizations (CBOs) are awarded on an as-needed basis and service the entire City. During 2003-2004, the program provided ten technical assistance grants, and funded two large studies, "Post Exposure Prophylaxis" (PEP) and "Heterosexual Intervention Study" (HIS). HIS is currently underway, and will provide information on the high-risk group of men who are bisexual. There are plans to expand the PEP study to more than 100 participants to get a statistically better sample.

### **2003-2004 ACCOMPLISHMENTS**

AIDS contracted agencies, funded through CDBG, continued to meet or exceed goals throughout 2003-2004.

- The AIDS Prevention program served 19,241 persons exceeding the goal of 14,510.

In addition to the East Los Angeles Women's Center, the AIDS Prevention program incorporates six consortium contracts for AIDS education and prevention, including: AMASSI; the Wall-Las Memorias; Children's Hospital; Tarzana Treatment Center; Minority AIDS Project; East Los Angeles Women's Center, Los Angeles Gay & Lesbian Center, and the Public Health Foundation. Each of these projects is briefly described below. All city council Districts benefit from these projects. The purpose of this program is to promote prevention and education for young African- American and Hispanic men and women at risk.

- The AMASSI project promotes HIV/AIDS prevention and education for young African-American men at risk. The scope of work included outreach to 1,500 African American men, provide counseling to 150 men and distribute 5,000 brochures and other materials in outreach programs and events. The contractor served Council Districts 8 and 9, with some events drawing citywide attendance. The contractor exceeded most goals: 2,184 outreach contacts, 116 participants in counseling sessions and 10,675 brochures and materials distributed at African-American oriented events throughout the city. An extended bus strike reduced the number of persons attending counseling sessions.
- The AIDS Prevention Program: Children's Hospital's goal is to promote HIV/AIDS prevention and education for young transgender youth with HIV/AIDS education/prevention, referral services, counseling, substance abuse, mental health services, group support services, and employment services. This is an at-risk group not served by other agencies. The contractor exceeded all goals: 626 outreach contacts, referral services for 618, counseling for 179 and transgender specific services for 79. Participant data is updated each month and a monthly narrative of activities is provided by the agency.
- The Minority AIDS Project goal is to promote HIV/AIDS prevention and education for African

American women at risk using culturally relevant events. The contractor exceeded all goals: 651 outreach contacts, 345 referrals to education, 208 referred to HIV testing and 245 attended leadership breakfasts.

- The AIDS Prevention Program: Tarzana Treatment Center goal is to promote HIV/AIDS prevention through clean needle exchange for intravenous drug users, along with distribution of needle cleaning kits, safer sex supplies, health education and referral to primary health care providers. Also offered is drug use counseling, substance abuse information, case management, testing, and drug treatment. The contractor exceeded all goals: 4,357 clients were served, 356,077 used potentially dangerous syringes were removed from the street, 400 persons were referred for HIV testing, 205 were referred to drug treatment/detoxification, and 704 received counseling/case management.
- The AIDS Prevention Program: Public Health Foundation goal is to promote HIV/AIDS prevention through clean needle exchange for intravenous drug users, along with distribution of needle cleaning kits, safer sex supplies, health education and referral to primary health care providers. Also offered is drug use counseling, substance abuse information, case management, testing, and drug treatment. In the first nine months of the contract, over 3,650 clients were served, 456,194 used potentially dangerous syringes were removed from the street, 152 persons were referred for HIV testing, 258 were referred to drug treatment/detoxification, and 484 received counseling/case management.
- The AIDS Prevention Program: East Los Angeles Women's Center goal is to promote HIV/AIDS prevention and education for young and predominantly Hispanic and African-American women at risk. The contractor exceeded all goals: 1251 outreach contacts, 276 Promotora training, and 537 HIV testing referrals. A total of 1251 women and 111 men were served.
- The AIDS Prevention Program: Los Angeles Gay and Lesbian Center goal is to develop and distribute printed material and broadcast material to explain to the public the importance of Post Exposure Prophylaxis (PEP) in prevention of HIV/AIDS. The scope of work will include developing materials which describe the PEP procedure and its intervention for a person possibly exposed to HIV, provide assessment of behavior to determine if this is a proper intervention and enable a person to communicate to their health provider that they are a good candidate for this intervention along with a list of available providers. The contractor will provide citywide service. Over several months of meetings with the LAGLC PEP project team, the contractor and the graphics company, business sized cards with project information, tri-fold fliers, and posters have been developed in English and Spanish, and radio scripts have been developed, and have been approved by an ethics review board. A 24-hour hot line has been set up.
- The AIDS Prevention program: The Wall-Las Memorias goal is to promote HIV/AIDS prevention and education for young Latino men at risk of HIV/AIDS. The contract goal was outreach to an at risk population of young men in the Latino and African-American communities, providing a total of 2,900 young men with HIV/AIDS prevention programs and testing. The contractor provided culturally relevant outreach to 1313 young men (exceeding the goal), 365 counseling sessions (73% of goal), testing for 49 (49% of goal), outreach at 16 events (exceeding the goal) and recruited 57 (95% of goal). Participant data is updated each month and a monthly narrative of activities was provided.

### **Victims of Domestic Violence**

The Domestic Violence Shelter Operations project is designed for the operation of domestic violence shelters that provide, or facilitate, emergency and/or transitional housing beds exclusively dedicated for survivors of domestic violence and their children. City priorities included providing funding to add new shelter beds and shelters that achieve a balance of services for "underserved" populations such as persons who are active substance abusers, the mentally ill, physically challenged, monolingual non-

English speakers and who have families with teenage males and/or persons with gang involvement.

- **Accomplishments – Domestic Violence Shelter Operations (DVSO) and DVSO – Community Based Development Organizations (CBDO)**

A total CDBG budget of \$3,256,568 was provided for Domestic Violence activities during program year 2003-2004. The Action Plan goals for this period were to serve 2,500 persons. The program served 2,438 persons, or 97.5% of the goal during the program year. In addition, DVSO shelter operators and service organizations provided crisis counseling to hundreds of residents, which are not reflected in these figures. The city coordinates services for victims through the Domestic Violence Task Force, and the use of technical assistance services provided by Shelter Partnership, Inc. a non-profit organization that has produced a need assessment for domestic violence services.

**South Central Youth Opportunities Center (SCYOC) a.k.a. the Rita D. Walters Learning Complex for Family and Community Development**

The South Central Youth Opportunities Center program provides youth ages 6-13 positive after-school activities and offers an infant and toddler preschool program. The SCYOC is located in City Council District 8, census tract 238320 in South Los Angeles, which is characterized by having one of the highest poverty rates in Los Angeles (86.07% low and moderate income, according to the 2000 Census).

The SCYOC program is composed of a Los Angeles Unified School District Alternative High School, complemented by day care and preschool activities for children of high school students. Additionally, after-school activities, such as job training, basic skills education, literacy training, cultural and recreational activities, and social and health care services are provided to the alternative high school, and students and youth of the surrounding community. The SCYOC also provides after school activities in a Latchkey program for community youth ages 6-13.

The South Central Youth Opportunities Center (SCYOC) program provides for the operation of a multi-use facility for educational, recreational and cultural activities to surrounding community residents. The project is designed to converge multiple social and economic development services in a centralized location for access by community residents and other stakeholders. Several nonprofit organizations provide childcare and health services on-site, including LACOE Head Start services for preschoolers; and work collaboratively with the Los Angeles Unified School District, which administers the alternative high school, and the City, which provides facility management and funding for Family Development services to eligible participants from the community.

In May of 2002, the program was officially renamed the Rita D. Walters Learning Complex for Family and Community Development. It has been extremely successful in the delivery of social services, education and training, cultural and recreational opportunities and healthcare services.

The LAUSD Alternative High School students and their families are the primary recipients of services; however, the program has a principal goal of providing services to the surrounding community. It is able to accomplish this by forming the Needs Assessment Team and the Focus Groups. The Focus Group members identified local business and community based organizations in the primary targeted area. Letters were subsequently drafted in both English and Spanish to those businesses in the target area seeking their support in allowing TCCI Needs Assessment staff to gather surveys from their staff as well as the patrons of their businesses. In the same instance, community flyers announcing local events were mailed and handed out to community residents.

- **Leveraging of SCYOC Resources**

Several non-profit organizations provide childcare and youth services on site, and work collaboratively with the Los Angeles Unified School District (LAUSD), which administers the alternative high school; and the City of Los Angeles, which provides facility management and funding for family development services

to eligible community participants.

- **Accomplishments**

The planned accomplishment for PY 2003-2004 was to serve 300 youth and provide 60 childcare slots. The project provided services to 3,804 children, youth and their families. Services included educational services for both preschool and after school activities, health care referrals and services, counseling and/or referrals for individuals and families, staging of cultural events and other recreational activities. The program also provides access to health care through a weekly mobile medical van. The program plans to add an on-site medical clinic in the near future. Unfortunately, the neighborhood in which the program is located experienced an alarming number of gang-related shootings and other acts of violence during the past year. Staff responded by increasing community outreach efforts and hosting community events designed to increase community cohesion.

- **Fulfillment of Consolidated Plan Priorities and Strategies**

The SCYOC program fulfills the intent of the Consolidated Plan priority Invest in Human Capital and the strategy of Provision of Needed Social, Economic, Educational and Health Services, as it is designed and operated to meet the needs of an extremely poor and largely underserved population. Nearly 40% of the area’s residents served by the program receive some form of public assistance. The need for parents to access affordable, quality childcare and their school age children is vitally important.

**Youth and Family Centers**

The City administers the Youth and Family Center (YFC) program, which includes managing the eight YFC facilities strategically located in high-need areas of the city. The services provided at each YFC are available to any city resident; however, agencies housed in the Centers traditionally target their services to benefit people who live, work or attend school in adjacent neighborhoods.

There are 8 Youth and Family Centers in the City of Los Angeles. Below is a summary of each Youth and Family Center, their location and a brief description of their project. All of the centers are also emergency preparedness centers for Los Angeles City residents.

The Action Plan goal was to serve 150,000 youth and family members overall; the Youth and Family Center’s met and exceeded this goal during 2003-2004 by serving 39,729 unduplicated clients and providing 192,528 units of service.

<b>Youth and Family Center</b>	<b>Unduplicated clients</b>	<b>Units of Service</b>
Bradley/Milken YFC	1,945	51,362
Cypress Park YFC	182	9494
Hollywood YFC	5,344	11,865
Lucille Becerra Roybal YFC	3,435	22,859
Pacoima YFC	10,382	44,507
Tom Bradley YFC	6,595	26,953
Vera Davis YFC	11,139	25,228
Rita D. Walters YFC	707	260
<b>Total</b>	<b>39,729</b>	<b>192,528</b>

### **Bradley/Milken Youth & Family Center**

The Bradley/Milken Youth & Family Center is located at 1773 E. Century Blvd. in Los Angeles. The Center provides a venue for the community for recreation, education, cultural dance, and other learning activities. The Bradley/Milken Center is one of the largest YFCs, three stories in size, with a full gymnasium. Thirteen community organizations are permanently located at the center, and include off-site agencies that conduct programs on a weekly and hourly basis. The Center also offers college extension courses, and the Department of Recreation and Parks runs a full youth program there. Many programs are administered through this site, which contributes to the large volume of services provided. A total of 51,392 services were provided during 2003-2004.

### **Cypress Youth and Family Center**

The Cypress Youth and Family Center is located at 929 Cypress Avenue. It serves as a liaison to link and coordinate available resources and community services to the community, creating a safe neighborhood and increasing the quality of life. It also serves as a facilitator and advocate for the betterment and enrichment of the community, as a focal point for emergency needs, disaster relief, community programs and activities. It assists youth, families and individuals in need to gain self-sufficiency and empowerment through education, employment, training and an array of human and social services.

Services available at the Cypress YFC include: Continuation High School, English as a Second Language Classes, LAPD Community Policing, City of LA Personnel Application Processing Assistance, Parent Support Group, After School Homework Club and Youth Recreation, Aerobic Classes, Aztec Fire Crew Gang Intervention, Meeting Center for Cypress Park Neighborhood Council Group, Cinco de Mayo Parade & Festival Planning Committee, Cypress Park Improvement Association, and Cypress Park Community Safety Task Force. Accomplishments were measured through individual sign-in sheets used for any resident who received services at the Cypress Park Youth and Family Center.

### **Hollywood Youth and Family Center**

The Hollywood Youth and Family Center is located at 607 N. Vermont Avenue in Los Angeles. The Hollywood YFC provides social and human services, bringing together governmental and non-governmental entities in the community. These services are designed to promote stability, youth development, gang prevention, and community safety. The Center also provides comprehensive information and referral services using both on-site and off-site services.

### **Lucille Becerra Roybal Youth and Family Center**

The Lucille Becerra Roybal Youth and Family Center is located at 2130 E. 1st Street. This Center serves as a liaison; to link and coordinate available resources and community services to the community, to create a safe neighborhood, and increase the quality of life. Its primary mission is to assist youth, their families, and individuals in need to gain self-sufficiency and empowerment through education, employment training, and academics through an array of social services.

### **Rita D. Walters Learning Complex for Family and Community Development Center**

The Rita D. Walters Learning Complex for Family and Community Development Center is located at 915 West Manchester Boulevard, Los Angeles. The Center's purpose is to encourage, enable and support individuals and families in the movement from poverty to self-sufficiency, to be a conduit for a healthy life and lifestyle, and to facilitate a healthy family and safe community. The Rita D. Walters Learning Complex for Family and Community Development Center houses different entities in provision of services:

### **Tom Bradley Youth and Family Center**

The Tom Bradley Youth and Family Center (TBYFC) is located at 5213 W. Pico Blvd, in the Mid-City area of Los Angeles. The overall goal of the Center is to coordinate available resources and community services to the community, to create a safe neighborhood, and to increase the quality of life for residents.

