

## It's as easy as 3-1-1!

Whether you are home or even when you're away from home, you can access non-emergency City services from wireline phones and cell phones. In English, in Spanish, whether hearing or speech impaired, and in more than 150 other languages.

**Within the City of Los Angeles:**  
Dial 3-1-1

**Within the greater Los Angeles area:**  
866.4LA.CITY (toll-free)  
(866.452.2489)

**Outside the greater Los Angeles area:**  
213.473.3231

**Online at:**  
[www.lacity.org/311](http://www.lacity.org/311)

When calling from a cell phone, airtime charges may apply. Check with your cellular provider.



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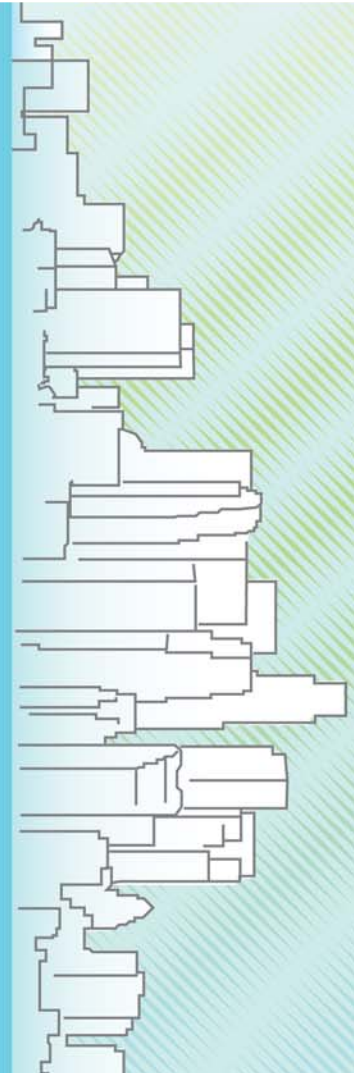
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**Free. Easy. Access.**

**Get connected. Get answers.**



# What is 3-1-1?

## Your free, 24-hour connection to more than 1500 Los Angeles City services.

It's your City. Get the most out of it! Access any of Los Angeles' non-emergency City services just by dialing 3-1-1. It's free. It's easy. And our 3-1-1 representatives are always available. Any time of the day or night.

Whether you need to request a service or you are just looking for reliable information, we're here to help. Just call in and find out. With 3-1-1, the City is at your fingertips.

## Get connected. Get answers.

Now Los Angeles residents can simply dial 3-1-1, toll-free, 24 hours a day, for information and access to more than 1500 non-emergency City services, including:

- **City Services**
  - Sanitation/Special Item Pick-up
  - Graffiti Removal
  - Street Light Service
  - Pothole Repair
  - Building & Safety Inspections
- **City Phone Numbers, Office Hours, Locations & Events**
- **Public Meeting Schedules**
- **Senior Services**
- **Voting Information**
- **Educational & Recreational Resources**
- **Volunteerism**



## A message from Mayor Antonio R. Villaraigosa

*The 3-1-1 system is your personal gateway to the services Los Angeles has to offer. It's a real-time direct link to the City's state-of-the-art Call Center staffed around the clock by information representatives who have undergone extensive training to provide the answers you need, when you need them.*

*Do your part to make our communities and neighborhoods more livable by calling 3-1-1 to request non-emergency services such as graffiti removal, to report a broken street light, or to find out what to do with that old refrigerator.*

*Your participation is critical to improving the quality of life in our City. The call to City Hall begins with you.*

Antonio R. Villaraigosa  
Mayor  
City of Los Angeles

